

## **Home Care Package Summaries** A Quick Reference Guide

We will soon be making changes to the way your summary looks. If you have any questions your coordinator would be happy to help.

avivo	Period: 1/01/2021 to 31/01/202		
		2	
Avivo Customer			
L4 HCP AM C	ustomer Number:	AC00000000	
Opening Balance	\$8,582.44	3	
Package Income			
Your Link opening balance	\$0.00		
Client Contribution	\$0.00		
Тор Up	\$0.00	4	
Subsidy	\$4,400.14	5	
Income Tested Care Fee	\$0.00		
Supplement(s)	\$74.09	6	
Adjustments	\$0.00	7	
Other Income	\$0.00		
Total Period Income	\$4,474.23	8	
Package Expenditure		•	
Services & Support - Rostered	\$2,453.54		
Services & Support - Purchases	\$\$324.00		
Care Management - L4	\$476.16	\$15.36 per day	
Package Management - L4	\$321.16	\$10.36 per day	
Adjustments	\$0.00		
Other Expenditure	\$0.00		
Total Period Expenditure	\$3,574.86		
Closing balance	\$9,481.81	9	

A quick guide to the 'Header', 'Balance' and 'Income' sections on your summary. Sections marked in grey will be removed from future summaries as they relate to our old system.

#### 1, Home Care Package Summary

This is a summary of funding in and out of your package for the month - not an invoice. You will receive a separate invoice if required.

#### 2.'Period Ending' Date

This will be a previous calendar month.

#### 3. Opening Balance

The balance at the end of last month and your opening balance.

#### 4. Client Contribution & Top Up

Your own personal contributions to your package.

#### 5.Subsidy

Government contribution provided to you based on you package level. This amount will also include any income tested care fees.

#### 6. Supplements

Any additional government contributions for specialist care.

#### 7. Adjustments

This could be a result of overcharges identified or transfer of funds from your previous provider.

#### 8. Total Period Income

Total package income for the period.

#### 9. Closing Balance

The available balance for next period.



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We will also provide important additional information for you under the '**Please Note**' section at the end of your summary. Please take the time to review your summary and any important information.

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To Be Removed

Expenditure

# A quick guide to the 'Expenditure' details on your summary.

#### 1. Services & Support Rostered and Services & Support Purchases

Total of your rostered services with your support worker/s with full details provided in the following sections of your summary. Total of invoices, received and processed, for agreed purchases made through the package.

#### 2. Care Management and Package Management

Avivo package management charges. These fees will differ depending on the package level & whether you opt for Self-Managed or Agency Managed.

#### 3. Adjustments

A summary of expense corrections to your package for any prior period. These could be as a result of late approved shifts or incorrect purchase amounts identified.

#### 4. Total Package Expenditure

Total package expenses for the period.