

# Fee For Service Price List - Remote



**Don't have government funding, but still need some support? We can help!**

These are the fees for our support services that keep you living your life the way you want.



## Set Up Fee

### For New Registration

One-off Fee	\$400
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## Support Worker

Direct Support - Standard Care	Rate
Standard weekday (6am – 6pm)	\$95 per hour
Weekday evening (6pm – 10pm)	\$104 per hour
Weekday overnight awake shift (10pm – 6am)	\$107 per hour
Overnight Asleep shift – Weekday (8hr shift)*	\$402 per night
Overnight Asleep shift – Weekend (8hr shift)*	\$402 per night
Saturday (includes overnight awake shift 10pm - 6am)	\$134 per hour
Sunday (includes overnight awake shift 10pm - 6am)	\$172 per hour
Public holiday	\$211 per hour
Direct Support - Specialised Care	Rate
Standard weekday (6am – 6pm)	\$103 per hour
Weekday evening (6pm – 10pm)	\$113 per hour
Weekday overnight awake shift (10pm – 6am)	\$115 per hour
Overnight Asleep shift – Weekday (8hr shift)*	\$402 per night
Overnight Asleep shift – Weekend (8hr shift)*	\$402 per night
Saturday	\$144 per hour
Sunday	\$186 per hour
Public holiday	\$228 per hour



## Other Support Services

### Minimum charge 1 hour

Behavioural Support Weekdays only	\$342 per hour
Registered Nurse Weekdays	Quoted on request
Registered Nurse Saturday	Quoted on request
Clinical Nurse Weekday	Quoted on request
Nurse Consultancy Weekday daytime	Quoted on request
Nurse/behaviour support travel - hourly rate as above	Same as service

Travel charged in 30 minute increments

**A quote can be obtained for the following services on a case by case basis:**

Travel

Accommodation

Meals Expenses



## Travel

**For activities such as shopping, medical appointments, social activities etc**

Customer Transport	\$1.10 per km
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This schedule of fees applies to a Fee for Service contract, whereby an organisation or individual directly engages Avivo to provide services.

\*Additional charges may apply (up to 4 hours active service).

**Prices Exclude GST.** Pricing correct at 1 Feb 2025.



Call us **1300 428 486**



Email us [hello@avivo.org.au](mailto:hello@avivo.org.au)



Visit our website [avivo.org.au](http://avivo.org.au)

## Conditions of service / Quoting guidelines

- a) Rates may need to be individualised for customers in regional and remote areas, where the above rates may be insufficient to cover the higher costs related to travel and resourcing.
- b) The GST treatment of services is dependent on the type of service provided, and the source of funding. Avivo will refer to internal GST guidelines to ensure an accurate quote.
- c) Customers will be charged in full for supports where 48 hours notice is not given to cancel services.
- d) Support Workers services hourly rates incorporates travel to and from service. Regional and remote customers may need to be quoted additional time for travel, in 0.5-hour increments using the applicable hourly rates, depending on time and day of travel.
- e) The hourly rates above incorporate the cost of office coordination time. Some customers/ services may require a higher level of coordination than others. Where this is identified at the planning stage or during service delivery, we will discuss this with you and a quote provided for additional time, based on the additional time required at a rate of \$71/hour.
- f) Minimum charge is one hour, charged in 30 minute increments
- g) All new customers are charged the establishment fee. No fee for existing customers.
- h) Rates apply to all service types (personal care, domestic assistance, respite care and social support).
- i) Training or education provided by nurse consultants will require an individual quote.
- j) Classification of customers into 'standard' or 'specialised' support should follow the guidelines below:

<b>Standard</b>	For customers with low to medium support needs that do not require Support Workers specifically trained in Specialised Care skills.
<b>Specialised</b>	For customers with medium to high supports needs that require Support Workers specifically trained to undertake clinical and specialised care tasks. These specialised care skills may include, but are not limited to, bowel care, catheter care, peg feed, respiratory management, tracheostomy care and management, oxygen therapy and oximetry. Further training may be provided by our Registered Nurses.
<b>Individual Quote</b>	Support needs beyond 'specialised', for customers requiring ongoing highly specialised care.

Fee for Service pricing is reviewed annually. Next review date 1 July 2025.