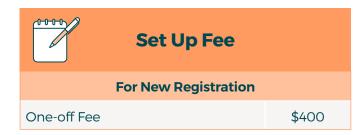
## Fee For Service Price List - Remote



Don't have government funding, but still need some support? We can help!

These are the fees for our support services that keep you living your life the way you want.



Support Worker		
<b>Direct Support - Standard Care</b>	Rate	
Standard weekday (6am - 6pm)	\$95	per hour
Weekday evening (6pm - 10pm)	\$104	per hour
Weekday overnight awake shift (10pm - 6am)	\$107	per hour
Overnight Asleep shift - Weekday (8hr shift)*	\$402	per night
Overnight Asleep shift - Weekend (8hr shift)*	\$402	per night
Saturday (includes overnight awake shift 10pm - 6am)	\$134	per hour
Sunday (includes overnight awake shift 10pm - 6am)	\$172	per hour
Public holiday	\$211	per hour
Direct Support - Specialised Care	Rate	
Standard weekday (6am - 6pm)	\$103	per hour
Weekday evening (6pm - 10pm)	\$113	per hour
Weekday overnight awake shift (10pm - 6am)	\$115	per hour
Overnight Asleep shift - Weekday (8hr shift)*	\$402	per night
Overnight Asleep shift - Weekend (8hr shift)*	\$402	per night
Saturday	\$144	per hour
Sunday	\$186	per hour
Public holiday	\$228	per hour

Other Support Services			
Minimum charge 1 hour			
Behavioural Support Weekdays only	\$342 per hour		
Registered Nurse Weekdays	Quoted on request		
Registered Nurse Saturday	Quoted on request		
Clinical Nurse Weekday	Quoted on request		
Nurse Consultancy Weekday daytime	Quoted on request		
Nurse/behaviour support travel - hourly rate as above	Same as service		
Travel charged in 30 minute increments			
A quote can be obtained for the following services on a case by case basis:			
Travel			
Accommodation			
Meals Expenses			



This schedule of fees applies to a Fee for Service contract, whereby an organisation or individual directly engages Avivo to provide services.

\*Additional charges may apply (up to 4 hours active service).

Prices Exclude GST. Pricing correct at 1 Feb 2025.



Call us 1300 428 486



Email us hello@avivo.org.au



Visit our website avivo.org.au

## **Conditions of service / Quoting guidelines**

- a) Rates may need to be individualised for customers in regional and remote areas, where the above rates may be insufficient to cover the higher costs related to travel and resourcing.
- b) The GST treatment of services is dependent on the type of service provided, and the source of funding. Avivo will refer to internal GST guidelines to ensure an accurate quote.
- c) Customers will be charged in full for supports where 48 hours notice is not given to cancel services.
- d) Support Workers services hourly rates incorporates travel to and from service. Regional and remote customers may need to be quoted additional time for travel, in 0.5-hour increments using the applicable hourly rates, depending on time and day of travel.
- e) The hourly rates above incorporate the cost of office coordination time. Some customers/ services may require a higher level of coordination than others. Where this is identified at the planning stage or during service delivery, we will discussed this with you and a quote provided for additional time, based on the additional time required at a rate of \$71/hour.
- f) Minimum charge is one hour, charged in 30 minute increments
- g) All new customers are charged the establishment fee. No fee for existing customers.
- h) Rates apply to all service types (personal care, domestic assistance, respite care and social support).
- i) Training or education provided by nurse consultants will require an individual quote.
- j) Classification of customers into 'standard' or 'specialised' support should follow the guidelines below:

Standard	For customers with low to medium support needs that do not require Support Workers specifically trained in Specialised Care skills.
Specialised	For customers with medium to high supports needs that require Support Workers specifically trained to undertake clinical and specialised care tasks. These specialised care skills may include, but are not limited to, bowel care, catheter care, peg feed, respiratory management, tracheostomy care and management, oxygen therapy and oximetry. Further training may be provided by our Registered Nurses.
Individual Quote	Support needs beyond 'specialised', for customers requiring ongoing highly specialised care.

Fee for Service pricing is reviewed annually. Next review date 1 July 2025.



