

avivo

Independent living with local support

your way every day



Home Care Package (HCP) Program



What is HCP and how is it different to CHSP?

A Home Care Package is the next step-up from the Commonwealth Home Support Program (CHSP). It usually means there is more funding (depending on your level) with more flexibility around how you choose to use it. Whereas with CHSP, you will be allocated a certain number of hours per week of specific support, HCP allows us to tailor your package more to suit you and your requirements.

You can choose where you get your care and support and how you spend your funding, within certain boundaries. Avivo can help coordinate your funding to make sure your needs are met.

How do I know if I'm eligible for a Home Care Package?

If you feel your support needs have changed, you can request an assessment for a Home Care Package. This could be because:

- your health has declined;
- your spouse/carer's health has declined; or
- you've had another change in your circumstances that may mean you need extra support.

If you feel it's time to increase your support, please speak to My Aged Care and ask for them to arrange an assessment.

What help could you get with a Home Care Package?

We'll work with you to understand how you want to live your life and how we can make the best use of your funding to give you that freedom and choice.

With a Home Care Package, you can get help with things like:

* Keeping your home liveable, which might look like:

- help with cleaning and laundry;
- home modifications like ramps and railings; or
- garden maintenance.

* Staying well, which could mean:

- help with showering, getting dressed or toileting;
- nursing care in your home;
- help with preparing meals; or
- therapies to keep you mobile, like podiatry.

* Getting out and staying social, with help such as:

- transport to appointments;
- grocery shopping;
- joining community groups and activities; or
- mobility aids to stay independent.

Week-day Standard
Hourly Rate
\$74.20

How much funding is available?

Home Care is a service subsidised by the Government and everyone is assessed to work out their specific funding amount.

Depending on your individual circumstances and the services you select, you may need to contribute to your funding if you are not a full pensioner. Any unspent funds will roll over each month, so there's no pressure to 'spend-up' every month.

There are four levels of funding:

LEVEL 1:

Approx. \$10,589
per annum*.

LEVEL 2:

Approx. \$18,622
per annum*.

LEVEL 3:

Approx. \$40,530
per annum*.

LEVEL 4:

Approx. \$61,440
per annum*.

Once you've had an assessment, you will receive a letter of 'approval'. Soon after you will receive a letter showing the level of funding that has been 'assigned' to you. Then you can use your code to find a provider. ***Government subsidy amounts. Subject to change.**

How much will a Home Care Package cost you?

If you're eligible for a Home Care Package, the Government will subsidise the cost of your supports and there may still be some out-of-pocket expenses to you:

- * **Basic Daily fee** Anyone may be asked to pay this, it's added to the Government subsidy to increase your funding. Avivo only charge this if you need extra support.
- * **Income-tested fee** Some people may pay this depending on the outcome of an income assessment, including your pension.
- * **Care Management fee** This is paid to your provider to cover care coordination costs and the smooth-running of your package.
- * **Package Management fee** Covers administration costs associated with statements, compliance and quality assurance.





Personalised packages – it's all about you.

We understand that change can be daunting. At Avivo, we strive to make the transition as smooth as possible. Whether you're moving from Commonwealth Home Support Program (CHSP) or are a new Home Care Package customer or transferring from another provider, we're here to support you every step of the way.

A common concern for new customers is changing their primary health providers. With Avivo, you can keep your existing providers - we'll simply integrate them into your new Home Care Package. We customise a package to fit your personal needs and unique circumstances.

Some things to think about:

- * **Who's supporting you** Avivo is a registered provider which means we're focussed on exceeding quality standards, delivering financial accuracy, and ensuring the qualifications and clearances of all our employees.
- * **Where they're based** Avivo is a West Australian organisation and our coordination services are local, too.
- * **What they offer** Not all providers offer self-management. Self-management gives you full control over your HCP funding, allowing you to choose your support team and schedule. You will still need an approved HCP provider (like Avivo) to host your package, but you'll benefit from lower fees, giving you more funds to spend on your services. Avivo has been supporting people to self-manage their packages for years, and we can help you too.
- * **When you can get support** Life happens all week long, but not everyone works weekends and public holidays. Avivo does.

What does this mean for you?

It's easy to list numbers, but we understand it's harder to know what that means in practical terms. That's why the friendly team at Avivo is available to chat. They can help work out how to get the best value from your funding.

Call Avivo today on 1300 428 486

avivo



You, your Home Care Package and Avivo

stronger together

For more than 50 years, we've been offering practical, in-home care for West Australians who want to navigate life's puzzle with ease. Our dedicated teams prioritise your wellbeing, helping you meet your everyday needs and achieve your big dreams.

Did you know..?

- * A Home Care Package (HCP) is a government-subsidised program for eligible seniors designed to help older people who want to stay at home for longer.
- * Whether you've got a Home Care Package or are transitioning from the Commonwealth Home Support Program (CHSP), Avivo can help.
- * Making sure you stay in your own home and live an independent life on your terms is what we do at Avivo.
- * With Avivo, you can keep all your existing primary health providers.
- * We have a team of nurses and support workers who specialise in supporting people with dementia, as well as teams who work in local communities across WA.

What to consider when choosing a support provider.

You need to be comfortable with whichever provider you choose. We suggest looking into what costs and services are associated with each provider, and if their values align with your own.

Call Avivo today on 1300 428 486



It starts with a conversation

get in touch today



Scan the QR code to find
out more about Avivo,
our customers and the
services we offer.



Call us
1300 428 486



Send us an email
hello@avivo.org.au



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We're a registered disability, aged care
and mental health service provider

